

TROUBLESHOOTING

your device

-  **Ask a Classmate**
for help
-  **Wait 30 Seconds**
(be patient)
-  **Reload / Refresh**
the webpage
-  **Log-out & Log-in**
to your account (if applicable)
-  **Quit & Restart**
your web browser
-  **Turn Off & Turn On**
your device
-  **Disable Extensions**
in your browser and try again
- 8** If you're still having trouble, contact Tech Support.